ResourceSpace

Case Study:
ResourceSpace
+ European Commission

Background

Dimitrios Koskeridis, communication consultant to the European Commission, was on the lookout for a solution that would make project management easy and secure for the organisation's Department of International Partnerships.
The department collaborates with other Commission services and EU member countries to promote and encourage sustainable development, democracy and human rights across the globe. Millions of euros go into development projects each year, making itessential to introduce scalable technologies that support the department's initiatives.

" Most of these projects have communication and visibility clauses. Contributors have to produce videos and photographs to feedback on progress to headquarters. We had to have a platform to track and classify assets and ensure that they are effectively shared with partners. "

DIMITRIOS KOSKERIDIS, EC Communication Consultant

Requirements

With thousands of photographs and videos circulating between EU delegations, it was necessary to find a platform to track and classify the shared data. The DAM solution would need to integrate with the existing platform, DIVA, to facilitate sharing raw material and digital resources worldwide. The goal was to achieve and maintain a high level of consistency and coordination in the management and application of resources throughout the entire community of asset users.

Key objectives for the platform:

- Maintain privacy and security
- Easy onboarding and adoption
- Integration with existing technologies
- Efficient classification of assets
- Centralise data and streamline sharing

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Solution

Working alongside the Commission's existing technology, ResourceSpace has enabled all parties to share and store assets using the correct proprietary metadata. The Diva/ResourceSpace integration has allowed for all resources to be centrally managed, creating an optimised research process that's far more intuitive and straightforward for the user.

Intellectual rights surrounding assets and the overall security of the Commission's library have been enhanced thanks to ResourceSpace's tracking functionality, ensuring files can only be altered or stored by nominated individuals. Where the commission previously lacked workflows, it now benefits from a more systematic level of organisation through enhanced classification and tracking capabilities.

'We now have one centralised place where raw videos, photos and digital assets are classified with keywords so they can be searched and found easily.'

DIMITRIOS KOSKERIDIS, EC Communication Consultant

ResourceSpace was brought to Dimitiros's attention by a colleague. Since becoming an active user of the platform, he has been impressed with the level of support and proactive approach to problem-solving undertaken by the ResourceSpace team. For Dimitrios, the solution is inexpensive and powerful, enabling scalable growth and development in the future.

Ready to take the next step?

ResourceSpace is the web-based Digital Asset Management software of choice for leading commercial, academic and not-for-profit organisations, offering a convenient, productive and easy to use solution for organising and sharing files. We help organisations improve efficiency, encourage collaboration, and free up time and resources. ResourceSpace is a full-featured, enterprise level DAM and was recommended in the Gartner DAM Market Guide in 2019.

Get started

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